

A Special Message Regarding COVID-19 from Greenbriar Vision Center

To our Greenbriar Vision Center Patients,

During this unprecedented time, we ask that you be patient with us as we provide you with your eye care needs.

Per the CDC, CMS, and Virginia guidelines, we are able to take patients for routine eye exams and have made adjustments to our policies and procedures.

- Before we can schedule your appointment, we will be going over a symptom checklist to ensure that you are able to come in. Any patient experiencing signs of any kind of illness, even if they think it's only allergies, will not be scheduled or allowed in the office.
- When you arrive for your appointment, please wait in the car and call the office. We will let you know when you are able to come in.
- All patients are required to wear a face mask. If you do not have one, please let us know when you arrive. If you refuse to wear a face mask, you will not be allowed in the office.
- All patients will have their temperatures taken and are required to use the provided hand sanitizer upon entering.
- All patients must come alone to their appointment. If you are accompanied by someone, they must wait in the car.
- One guardian or caretaker is allowed per minor.
- If you are a high-risk patient or have an underlying condition, please delay your appointment until it is safe to do so.

What you can expect from us:

- All staff members will have the protective gear on at all times and follow strict sanitation guidelines.
- All staff members will be screened daily for any kinds of symptoms.
- We will continue to enforce strict sanitation measures (thoroughly disinfecting the exam room, equipment, and all surface areas).
- Eyeglass frames will be disinfected immediately after they are handled.
- No one is allowed to walk in the office UNLESS they have an appointment. Please call the office to schedule an appointment for exams, adjustments, and when picking up glasses or contacts.